

Zachary Loveless

Software Developer and IT/Dev. Ops Professional | Yuma, Arizona

Contact Information

- Email: zack.loveless@live.com
- Phone: Request by Email
- Website: <https://zloveless.com>

Skills

- Microsoft Office (Word, Excel, PowerPoint)
- Customer Support and Service
- Desktop Support
- Documentation Wikis (Confluence)
- Windows Systems Administration
- Virtualization (QEMU/KVM)
- Desktop Imaging (minor)
- Excellent written communication skills
- Ticket Systems (i.e. Jira, Redmine)
- Debian / Ubuntu (Linux) Administration
- Operating Systems (IT)
- Bash/Python/PHP/PowerShell Scripting
- C#/.NET Software Development
- Aptitude for learning through self-teaching

Professional Experience

Computer Lab Aide / Programmer, Academic Complex Computer Lab

August 2008 – Present

Arizona Western College, Yuma, Arizona

- Primary duties include providing Tier 1 technical support to lab visitors
- Ensure supplies are in-stock at front desk and available to visitors
- Develop C#/.NET code to write useful tools for the lab

Education

AS Physics & AA Mathematics

Estimated: May 2020

Arizona Western College, Yuma, Arizona

- Completed 70+ credit hours in various programs including core curriculum and related technical programs of interest
- Areas of interest include: Business, Computers/IT, and Programming

Other Experience

Community Administrator, MultiPlayerForums.com

September 2014 – Present

www.multiplayerforums.com

- Configure community servers for reliability, redundancy, and security (i.e. web, game, dev., etc. servers) through use of Ansible
- Setup and maintain source code and asset repositories for community development teams
- Develop C++ code for extending gameplay in community game server