

# Zachary Loveless

Software Developer and IT/Dev. Ops Professional | Yuma, Arizona

## Contact Information

- Email: [zack.loveless@live.com](mailto:zack.loveless@live.com)
- Phone: Request by Email
- Website: <https://zloveless.com>

## Skills

- Microsoft Office (Word, Excel, PowerPoint)
- Customer Support and Service
- Desktop Support
- Documentation Wikis (Confluence)
- Windows Systems Administration
- Virtualization (QEMU/KVM)
- Desktop Imaging (minor)
- Excellent written communication skills
- Ticket Systems (i.e. Jira, Redmine)
- Debian / Ubuntu (Linux) Administration
- Operating Systems (IT)
- Bash/Python/PHP/PowerShell Scripting
- C#/.NET Software Development
- Aptitude for learning through self-teaching

## Professional Experience

### Computer Lab Aide / Programmer, Academic Complex Computer Lab

August 2008 – Present

Arizona Western College, Yuma, Arizona

- Primary duties include providing Tier 1 technical support to lab visitors
- Ensure supplies are in-stock at front desk and available to visitors
- Develop C#/.NET code to write useful tools for the lab

## Education

### AS Physics & AA Mathematics

Estimated: May 2020

Arizona Western College, Yuma, Arizona

- Completed 70+ credit hours in various programs including core curriculum and related technical programs of interest
- Areas of interest include: Business, Computers/IT, and Programming

## Other Experience

### Community Administrator, MultiPlayerForums.com

September 2014 – Present

[www.multiplayerforums.com](http://www.multiplayerforums.com)

- Configure community servers for reliability, redundancy, and security (i.e. web, game, dev., etc. servers) through use of Ansible
- Setup and maintain source code and asset repositories for community development teams
- Develop C++ code for extending gameplay in community game server